

5/15/2014

Community Resource Assistance Guide

Durham County, NC

N.C. Division of Workforce Solutions

Childcare

Agency Name: **Center for Child and Family Health**
Address: 411 West Chapel Hill St. Suite 908, Durham, NC 27701
Phone: N/A
Website: www.ccfhnc.org
Service(s) Offered: Child and Parent Support Services (CAPSS) include behavior management, training, and mental health services for young children.

Agency Name: **KinderCare Learning Center**
Address: 3106 North Duke Street, Durham, NC 27704
Phone: (919) 471-1150
Contact Person: Helen Lambeth, Director
Email: 300518@klcorp.com
Website: www.kindercare.com
Service(s) Offered: KinderCare teaches children life skills that go beyond reading, writing, and math. Playing with toys helps develop motor skills and teaches lessons about sharing with friends. Singing songs while washing hands instills an interest in the arts while forging social bonds and educating children about the need for good hygiene. Each activity is designed with a specific lesson or outcome in mind.

Clothing

Agency Name: **The Salvation Army Family Store**
Address: 3167 Hillsborough Road, Durham, NC 27705
Phone: (919) 384-7130
Contact Person: [Ghodard Diavangama](#)
Email: gdghodard@gmail.com
Website: www.salvationarmyarmyduham.org
Service(s) Offered: For 45 years, the Salvation Army Family Store in Durham has been the place that thrifty shoppers go for great quality clothing, furniture, and household goods at bargain prices.

Education/Training

Agency Name: **Durham Public Schools**
Address: P.O Box 30002, Durham, NC 27702
Phone: (919) 560-2000
Contact Person: [Donna Hudson](#)
Email: donna.hudson@ncmail.net
Website: www.dpsnc.net
Service(s) Offered: In collaboration with our community and parents, the mission of Durham Public Schools is to provide all students with an

outstanding education that motivates them to reach their full potential and enables them to discover their interests and talents, pursue their goals and dreams, and succeed in college, in the workforce and as engaged citizens.

Agency Name: **Durham Literacy Center Inc.**
Address: 1905 Chapel Hill Road, Durham, NC 27707
Phone: (919) 489-8383
Email: info@durhamliteracy.org
Website: www.durhamliteracy.org
Service(s) Offered: Provides one-on one and group instruction in literacy, GED preparation, and English for Speakers of Other Languages to adults and teens. Provide functional English language instruction for non-native English speakers. Designed to equip adult immigrants with the English language skills needed to achieve their personal and professional goals. Student-centered functional literacy program designed to equip adults with reading and writing skills that empower their participation with their families, work place, and larger community.

Agency Name: **Durham Technical Community College**
Address: 1637 Lawson Street, Durham, NC 27703
Phone: (919) 536-7222
Contact Person: Wanda Sutton, Registrar
Email: suttonw@durhamtech.edu
Website: www.durhamtech.edu
Service(s) Offered: Provides high-quality, affordable, and convenient technical and career education; serves as the springboard to a bachelor's degree; enables Triangle residents to enjoy continuing education offerings; and gives more a second chance at success through adult literacy programs.

Agency Name: **Goodwill Industries**
Address: 4808 Chin Page Road, Durham, NC 27703
Phone: (919) 941-9600
Contact Person: Beverly Beck
Email: bbeck@goodwillenc.org
Website: www.gcflearnfree.org
Service(s) Offered: Education - GIENC® provided education and training through GCF Learn Free -- internet classes in entry level computer program skills, provided in English and Spanish, which served over 385,137 students from 373 communities in eastern North Carolina, as well as other communities in the remainder of the United States and globally from its Hargett Street facility. GIENC® provided opportunities for 55 high school students with disabilities to earn hours that may be applied towards state requirements for a high

school diploma through its **HOURS Program** at its Chin Page Road facility.

Employment

Agency Name: **Durham Career Center**
Address: 1105 S. Briggs Ave., Durham, NC 27703
Phone: (919) 560-6880
Contact Person: Tonya Spaulding-Smeltz (Center Manager)
Email: ncws.3000@nccommerce.com
Website: www.nccommerce.com/workforce
Service(s) Offered: Provides employment services, unemployment insurance, and labor market information to the State's workers, employers, and the public. These services promote economic stability and growth, development of a skilled workforce, and a world class economy for North Carolina.

Agency Name: **Durham Career Center, Northgate**
Address: 1058 West Club Boulevard, Suite 848, Durham, NC 27701
Phone: (919) 354-2748
Contact Person: Barbara Mitchell-Frazier or Christopher Lunsford
Email: Barbara.mitchell-frazier@durhamnc.gov or Christopher.lunsford@durhamnc.gov
Website: www.nccommerce.com/workforce
Service(s) Offered: The JobLink satellite site will provide employment services, unemployment insurance, and labor market information.

Financial

Agency Name: **Triangle Family Services Consumer Credit Counseling Services**
Address: 3937 Western Blvd, Raleigh, NC 27606
Phone: (919) 821-0790 ext 108
Contact Person: Keisha Brown
Email: cccsadmin@tfsnc.org
Website: www.tfsnc.org
Service(s) Offered: Servicing Durham and Raleigh NC Financial Stability Consumer Credit Counseling, Housing Counseling, Home Protection Program for the Unemployed, Emergency Housing Assistance, Homelessness Prevention & Rapid Re-Housing

Agency Name: **Durham Regional Financial Center**
Address: 2634 Durham-Chapel Hill Blvd, Suite 212, Suite 200, Durham, NC 27707
Phone: (919) 688-3381
Contact Person: Glyndola Beasley
Email: info@drfcenter.org
Website: www.drfcenter.org

Service(s) Offered: Our primary mission is to foster the development of stable individuals, families and communities through financial education and counseling, comprehensive homeownership counseling, community development and providing access to wealth building opportunities.

Food

Agency Name: **Meals on Wheels**
Address: 2522 Ross Road, **Durham, North Carolina 27703**
Phone: 919-667-9424
Contact Person: Sharon Lawson
Email: info@mowdurham.org
Website: www.mowdurham.org
Service(s) Offered: Our mission is to serve the elderly, frail, disabled, convalescing and others who cannot provide proper nutrition for themselves.

Agency Name: **Durham Rescue Mission**
Address: 507 E Knox Street, Durham, NC 27701
1201 E. Main St. Durham, NC 27701
Phone: (919) 688-9641
Contact Person: Lois Cooper
Email: info@durhamrescuemission.com
Website: www.durhamrescuemission.org
Service(s) Offered: Meet the needs of the whole person – spiritual, educational, emotional, physical, vocational, and social – so that those who are hurting may become fully functional members of society. The program offers emergency shelter and food assistance.

Legal Aid

Agency Name: **Legal Aid of NC (Durham NC)**
Address: 201 W Main St # 400, Durham, NC 27701
Phone: (919) 688-6396 or 1-866-219-5262 or 1-800-331-7594
Contact Person: Vivian H. Grimes, Office Manager/Paralegal
Email: Visit website for individual email addresses
Website: www.legalaidnc.org
Service(s) Offered: Legal Aid of North Carolina is a statewide, nonprofit law firm that provides free legal services in civil matters to low-income people in order to ensure equal access to justice and to remove legal barriers to economic opportunity. The staff of Legal Aid of North Carolina - Durham Office provides legal assistance in civil matters (non-criminal matters) to eligible, low-income clients who have problems with their basic needs and live in the seven-county area surrounding Durham, NC.

Local/County Government

Agency Name: **Durham County Government**
Address: 200 E Main Street, Durham, NC 27701
Phone: (919) 560-0000
Contact Person: Visit website for contact information
Email: Visit website
Website: www.dconc.gov
Service(s) Offered: Durham County government has been a catalyst for on-going economic development and the demand for public services continues to increase.

Agency Name: **City of Durham**
Address: 101 City Hall Plaza, Durham, NC 27701
Phone: (919)560-1200
Contact Person: None (utilize Durham one call only)
Email: durhamonecall@durhamnc.gov
Website: www.durhamnc.gov
Service(s) Offered: The City of Durham governs all laws, policies and services for the residents of Durham city limits that greatly benefit Durham city residents.

Medical Care

Agency Name: **Durham County Health Department**
Address: 414 E Main St., Durham, NC 27701
Phone: (919) 560-7600
Contact Person: Gayle Harris, Director
Email: health@dconc.gov
Website: www.dconc.gov
Service(s) Offered: The mission of the Durham County Health Department is to preserve, protect and enhance the general health and environment of the community. Department services dealt mainly with communicable diseases, such as typhoid fever, scarlet fever, diphtheria and polio. The impact of these diseases on the community, especially the children, led the Department to focus on the health status of women and children. As these diseases were controlled, the Department began to focus on screening and treatment of sexually transmitted diseases and tuberculosis and early detection and monitoring of chronic diseases, such as hypertension and diabetes.

Mental Health

Agency Name: Covenant Community Partners LLC
Address: 1803 Chapel Hill Road, Durham, NC 27707
Phone: (919) 401-8000 ext 224
Contact Person: Mrs. Yvette J. Munroe
Website: www.covenantcommunitypartners.org
Service(s) Offered: Covenant Community Partners is now a CABHA! CABHA is a Critical Access Behavioral Health Agency. CABHAs are the only providers of certain "enhanced" or Specialized Services in the state of North Carolina. We provide a team approach designed to address the identified needs of children and adolescents, who due to serious emotional, and behavioral needs, are unable to remain stable in their home without intensive interventions.

Miscellaneous (Other Services)

Agency Name: **El Centro Hispano**
Address: 600 E. Main St., Durham, NC 27701
Phone: 919-687-4635
Contact Person: Yholima Vargas Pedroza
Email: yvargas@elcebtronic.org
Service(s): Offered Community center, youth group, women's group, ESL, HIV prevention.

Rent/Utility/Housing

Agency Name: **Department of Social Services (DSS)**
Address: 414 E. Main Street, Durham, NC 27701
Phone: (919) 560-8000
Contact Person: **Visit website**
Email: dss@dconc.gov
Website: www.dconc.gov
Service(s) Offered: Our agency invests in meeting basic economic needs, provides access to health care, and nutrition to improve health status and helps people to find jobs, develop strong work habits and create a career path. We're working to help families become self-sufficient with strong support, including child support and child care assistance. DSS administers financial assistance programs such as TANF, Food Stamps and Medicaid. DSS also offers emergency assistance with rent, utilities, heat, food, and medical bills.

Transportation

Agency Name:	Durham Area Transit Authority (DATA)
Address:	1903 Fay Street, Durham, NC 27704
Phone:	(919) 560-1545 or the call center (919) 485-7433
Contact Person:	Brian Andrews (Operations Manager)
Email:	webmaster@durhamnc.gov
Website:	www.durhamnc.gov
Service(s) Offered:	Durham Area Transit Authority (DATA). DATA contracts for the provision of its fixed route service and par transit service every 5 years. We offer mobility and accessibility to universities, hospitals, schools, businesses, and shopping centers as we strive to provide congestion relief, cleaner air, and economic development-all in comfort and safety.
Agency Name:	Triangle Transit
Address:	P.O. Box 13787 Research Triangle Park, NC 27709
Phone:	(919) 549-9999 or the call center at (919)485-7433
Contact Person:	Ruthann Gentry
Email:	customerservice@triangletransit.org
Website:	www.triangletransit.org
Service(s) Offered:	Triangle Transit operates regional bus and shuttle service, Para transit services, ride matching, vanpools, provides commuter resources, and an emergency ride home program for the Raleigh-Durham-Chapel Hill area.